

Regional Aboriginal Justice Advisory Committee

The Regional Aboriginal Justice Advisory Committee (RAJAC) network brings together community and government representatives to develop responses to local justice issues in partnership with the Koori community. This includes developing culturally responsive programs and initiatives to reduce the risk of Koori youth becoming involved in the justice system, promoting justice-related services, and strengthening relationships between justice agencies and the Koori community.

Contact

RAJAC Executive Officer, Ballarat Regional Office,
206 Mair Street. Tel: (03) 4301 7000

Responsible Alcohol Victoria Compliance Directorate

Responsible Alcohol Victoria monitors and inspects licensed premises to ensure they abide by liquor laws and takes action to enforce these laws. Licensees can obtain information about liquor laws and their obligations at their local Justice Service Centre or online at www.justice.vic.gov.au/alcohol

Contact

Ballarat Regional Office,
206 Mair Street. Tel: (03) 4301 7000

Sheriff's Operations

Sheriff's officers enforce court orders and collect unpaid fines and civil debts. Sheriffs work with people with outstanding fines to provide information on warrants and look at payment options, including payment plans and community work. To manage your fines visit www.fines.vic.gov.au

Contact

Ballarat Regional Office,
206 Mair Street. Tel: (03) 4301 7000

Horsham Justice Service Centre,
Level 2, 21 McLachlan Street. Tel: (03) 5382 5166

Further information

The Department of Justice provides many other services such as:

- Justice for Refugees Program
- Victorian Civil and Administrative Tribunal (VCAT)
- Working with Children Check

The department also funds other services in the region.

For details on your local service contact:

- Gambler's Help Tel: 1800 858 858 or visit www.gamblinghelponline.org.au
- Financial Counselling
Tel: 1300 558 181
- Victims Assistance and Counselling Program via
Tel: 1800 819 817

For further information on Justice services please visit

www.justice.vic.gov.au

Twitter: www.twitter.com/Justice_Vic

To receive this publication in an accessible format, such as large print or audio, please phone: (03) 8684 8336 or email: accessibility@justice.vic.gov.au

An online version of this brochure is available at

www.justice.vic.gov.au

Authorised by: Victorian Government,
121 Exhibition Street Melbourne.

Print managed by Finsbury Green

September 2011

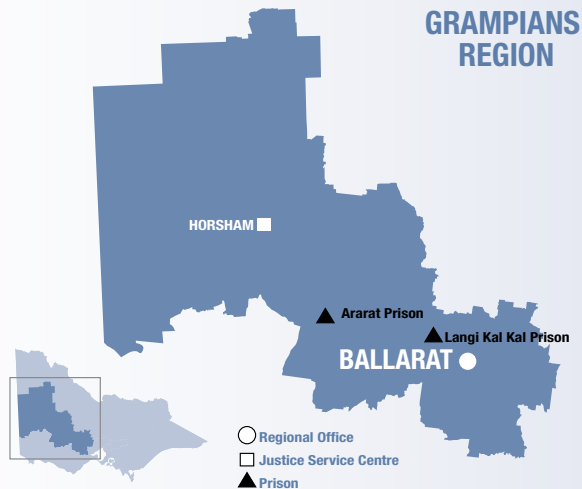
Justice Services in the Grampians Region



Department of
Justice



Justice Services in the Grampians Region



Covering the local government areas of:

- Ararat • Ballarat • Golden Plains • Hepburn • Hindmarsh
- Horsham • Moorabool • Northern Grampians • Pyrenees
- West Wimmera • Yarriambiack

Are you having a dispute with your neighbour and need some support? Do you need advice on renting rights and responsibilities or product safety? Do you wish to pay a fine or obtain a birth, death or marriage certificate?

There are many ways in which Justice Service Centres and Regional Offices across Victoria can assist you. The centres are 'one-stop shops' for the local delivery of a range of services.

Our services

Births, Deaths and Marriages

You can lodge an application for a birth, death or marriage certificate at Justice Service Centres or Regional Offices.

Justice Officers can:

- Accept applications
- Assist with births, deaths and marriages related enquiries
- Certify related identity documents and accept payment

Contact

Ballarat Regional Office,
206 Mair Street. Tel: (03) 4301 7000

Horsham Justice Service Centre,
Level 2, 21 McLachlan Street. Tel: (03) 5382 5166

Website: www.bdm.vic.gov.au
Tel: 1300 369 367

Community Correctional Services

Community Correctional Services supervises offenders to ensure they meet the conditions of their court or parole orders. Many offenders serving Community-Based Orders complete valuable programs of community work including clearing bushfire-prone land and removing graffiti. Not-for-profit community organisations seeking assistance with voluntary work should contact the regional office.

Contact

Ballarat Regional Office,
206 Mair Street. Tel: (03) 4301 7000

Horsham Justice Service Centre,
Level 2, 21 McLachlan Street. Tel: (03) 5382 5166

Consumer Affairs Victoria

Consumer Affairs Victoria (CAV) provides advice to consumers and businesses about:

- Building and renovating
- Business licensing and regulation
- Business names
- Buying and selling property
- Co-operatives
- Fundraising
- Incorporated associations
- Limited partnerships
- Motor cars
- Owners corporations

- Product safety
- Renting
- Retirement villages
- Scams
- Shopping and trading

Free information sessions are available for consumers and businesses, tenants and landlords in the Grampians region.

Contact

Ballarat Regional Office,
206 Mair Street. Tel: (03) 4301 7000.

Horsham Justice Service Centre,
Level 2, 21 McLachlan Street. Tel: (03) 5382 5166
(Every Thursday)

Helpline: 1300 558 181

Website: www.consumer.vic.gov.au

Correctional Facilities

Ararat Prison

A 382-bed medium security facility for male prisoners.
Warrak Road, Ararat. Tel: (03) 5352 0500

Langi Kal Kal Prison

A 122-bed minimum security facility for male prisoners.
Western Highway, Trawalla. Tel: (03) 5349 4900

Dispute Settlement Centre of Victoria

The Dispute Settlement Centre is a free service available to help people settle their differences in an informal and fair way.

The centre can help if you are involved in a disagreement about issues such as:

- Animals
- Drainage
- Fences
- Neighbourhood disputes
- Noise
- Trees

The Dispute Settlement Centre can help avoid court and is quicker and cheaper for everyone.

Contact

Ballarat Regional Office,
206 Mair Street. Tel: (03) 4301 7000

Horsham Justice Service Centre,
Level 2, 21 McLachlan Street. Tel: (03) 5382 5166

Freecall: 1800 658 528.

Email: dscv@justice.vic.gov.au

Website: www.disputes.vic.gov.au/dscv