

Vision A justice and community safety system that works together to build a safer, fairer and stronger Victoria.

Overall outcomes	<ul style="list-style-type: none"> • Safer and more resilient communities 	<ul style="list-style-type: none"> • A trusted justice and community safety system 	<ul style="list-style-type: none"> • Easy access to justice and safety systems and services 	<ul style="list-style-type: none"> • A fair and accessible justice system for Aboriginal people
Overall measures	<ul style="list-style-type: none"> • Reducing serious crime • Reducing recidivism • Increasing resilience of communities to natural disasters and disruptive events 	<ul style="list-style-type: none"> • Increasing trust in institutions and regulators • Improving perceptions of safety and consumer confidence • Strengthening victim-survivor support 	<ul style="list-style-type: none"> • Delivering responsive and connected services • Making services easy to navigate 	<ul style="list-style-type: none"> • Reducing the over-representation of Aboriginal Victorians in the criminal justice system

Policy and delivery priorities



Integrating services and tailoring them for local communities



Prioritising Victorians in need



Focusing on victims and survivors



Strengthening stakeholder partnerships

How we will support our priorities

<ul style="list-style-type: none"> • Integrate services that are high quality, culturally responsive, fair and consistent • Solve problems locally, particularly in rural and regional communities • Empower community response, leadership and action 	<ul style="list-style-type: none"> • Support for priority groups based on the best available data • Promote access to dispute services for civil and criminal matters • Prevent entry into the criminal justice system through early intervention • Support Aboriginal self-determination • Build individual resilience and capability 	<ul style="list-style-type: none"> • Embed victim-survivor experience in our work • Support timely and consistent service standards • Ensure that victim-survivors inform policy and service design 	<ul style="list-style-type: none"> • Collaborate across WoVG, with communities and the justice and social services sector • Leverage opportunities to share, design and co-sponsor outcomes • Build ways to collaborate and deepen relationships
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How we will know we're making a difference

<ul style="list-style-type: none"> • Increased ability for communities and individuals to prepare, respond and recover • Increased services in areas of most need • Improved connections between services and the community 	<ul style="list-style-type: none"> • Increased safety, security and social connections • Increased targeted responses to serious crime • Increased program participation • Improved justice outcomes for priority groups 	<ul style="list-style-type: none"> • Strengthened victim-survivor confidence and satisfaction • Increased use of support programs 	<ul style="list-style-type: none"> • Increased meaningful stakeholder engagement • Better informed whole-of-system policy and end-to-end service delivery • Increased regulatory compliance • Increased civic engagement • Reimagined investment in the justice system
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DJCS supporting priorities



Ensuring a workforce that is safe and confident



Delivering evidence-based outcomes



Investing in technology and digital solutions



Driving productivity

How we will support our priorities

<ul style="list-style-type: none"> • Develop our people through a workforce and capability strategy • Promote a positive culture, staff safety and wellbeing • Embed high standards of integrity and conduct • Support diversity, inclusion and intersectionality 	<ul style="list-style-type: none"> • Develop a strong evaluation culture that produces and values evidence-based policy • Use data and evidence to support policy, service design and delivery • Embed a consistent WoVG outcomes approach 	<ul style="list-style-type: none"> • Ensure systems and software are effective • Invest strategically in technology • Promote the use of a single data repository • Update and integrate IT infrastructure • Enable our people through improved technology and streamlined systems and processes 	<ul style="list-style-type: none"> • Establish customer focused, centralised corporate functions • Foster a culture of collaboration and learning • Develop clearer performance standards that drive innovation and efficiency • Redesign processes to realise savings
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How we will know we're making a difference

<ul style="list-style-type: none"> • Increased staff satisfaction and wellbeing • Responsive OHS measures • Positive organisation culture • Reduced percentage of lost productivity and injuries 	<ul style="list-style-type: none"> • Increased use of evidence to assess the outcomes • Increased evaluation of our spending • Increased percentage of pilots scaled 	<ul style="list-style-type: none"> • Reduced percentage of service calls and IT workarounds • Increased integration and accessibility of case management data • More effective agreements with our service providers • Increased user focus in service design 	<ul style="list-style-type: none"> • Increased savings achieved • Increased WoVG policy and program design • Reduced duplication of services and functions
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